

For more information:

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What 'best practices' should I consider before operating a short-term rental?

Inviting a Stranger Into Your Home

When you allow a stranger into your home, you can never know for sure how that person will treat your personal property. You should be aware of the potential risk for stolen or damaged items.

Many short-term rental websites allow hosts to rate their guests. Use due diligence and check guest reviews/recommendations before approving a reservation. Clearly inform your guests of any house rules you want followed, including parking, use of equipment, quiet hours, etc.

It is recommended to keep a "guidebook" outlining house rules in the rental.

Being a Good Host

Most short-term rental websites also allow guests to rate the rental owner. To run a successful business, it is important to be a good host.

Always address guest concerns promptly, including making sure your home is clean, and all equipment/appliances are in working order.

Communicate information about your property clearly and accurately on any advertisements.

Insurance

Most regular homeowner's insurance policies will not cover incidents related to short-term rentals. This could potentially leave you and your guests unprotected should an issue arise. Consult your insurance provider to determine the appropriate level of insurance that is right for you.

Safety

A safe experience is essential to running a successful short-term rental.

- Be sure that all smoke alarms and carbon monoxide detectors are properly installed and operating.
- Be sure that all equipment/appliances are cleaned and maintained.
- Give clear direction to your renters on how to operate appliances, as well as "do's and don'ts."
- Keep emergency contact information on hand and posted in a conspicuous location so everyone can see it.
- Get any needed building permits and inspections for any repairs that may be done to your home.



CITY OF BURNSVILLE short-term vacation RENTALS



