



City of Burnsville

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FOR IMMEDIATE RELEASE

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BURNSVILLE ONLINE UTILITY BILL PAY NOW MORE USER FRIENDLY

Recent Upgrade Provides Easy-to-Use Interface for Online Payment

It's OK, we didn't like the old way either...

Burnsville's Utility Billing Department has recently upgraded its online payment system to provide a more user-friendly and convenient way for residents to pay for utility service online.

The new online bill pay system uses the same landing page and interface as the City's e-Statements, meaning residents can now view and pay their bill from the same site, with the same log-in. In comparison, the old system required multiple log-ins and page jumps to make an online payment.

Residents can make a one-time credit card payment from the site (<https://burnsville.mysecurebill.com>) whether they receive paper bills or e-Statements. Customers are also able to set up a recurring automatic withdrawal by visiting www.burnsville.org/utilities and completing the "Automatic Payment Plan Authorization Form."

The City encourages residents to consider signing up for e-Statements and online billing as it provides a cost and time saving to both residents and the City, and is more environmentally friendly than sending paper bills.

For more information or questions on Utility Billing visit www.burnsville.org/utilities or call 952-895-4480.

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