



City Of Burnsville

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FOR IMMEDIATE RELEASE

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TAKE PRECAUTIONS TO AVOID FROZEN WATER LINES

While cold weather was somewhat delayed this year, there is still plenty of winter left. To help prevent pipes from freezing, Burnsville's Public Works Department offers the following tips:

- Purchase a low cost thermometer and keep it by the sink. If the temperature of your cold water falls below 38 degrees, you may be on the verge of freezing.
- If the water temperature is below 38 degrees, consider turning on a cold water tap on the lowest level of your home. Run a steady ¼-inch stream of water (or the diameter of a #2 pencil) 24-hours-a-day, seven-days-a-week (until water temperatures reach 40 degrees for several days in a row). This will help keep water from freezing in your pipes.

Please note that the City will not pay to thaw private systems, or provide a discount for water used to run through pipes. All water going through the meter will be billed.

- Leave the cupboard doors open under your kitchen and bathroom sinks.
- Do not turn your furnace below 55 degrees.
- Shut off and drain pipes leading to outside faucets.
- Wrap foam insulation around pipes most susceptible to freezing.
- Seal air leaks in your home and garage.
- If you are away, have someone check your home regularly.
- If you think you may have a frozen water line, contact the City of Burnsville at 952-895-4552 to assist in coordinating a contractor to thaw the service line.

While some homes provide signs (leaking water, low pressure, etc.) that a line is freezing – many unfortunately do not. If someone else in your neighborhood has a frozen line, there is a chance your home could be next, as many of the water services are buried at the same depth in neighborhoods. Please take precautions.

For more information contact the 952-895-4552 or visit www.burnsville.org/water.