

Hello, I'm _____ of Decision Resources, Ltd., a nationwide polling firm located in Minneapolis. We've been retained to speak with a random sample of Burnsville residents about issues facing the community. This survey is being taken because the City Council and City Staff are interested in your opinions and suggestions about life in the community. All individual responses will be held strictly confidential; only summaries of the entire sample will be reported. (DO NOT PAUSE)

1. Approximately how many years have you lived in Burnsville?
- | | |
|-------------------------|-----|
| LESS THAN TWO YEARS.... | 4% |
| TWO TO FIVE YEARS..... | 20% |
| SIX TO TEN YEARS..... | 22% |
| 11 TO 20 YEARS..... | 28% |
| OVER TWENTY YEARS..... | 27% |
| DON'T KNOW/REFUSED..... | 0% |

2. Why did you decide to move to Burnsville?

LOCATION, 8%; CLOSE TO JOB, 26%; HOUSING, 21%;
FAMILY/FRIENDS, 21%; AFFORDABLE HOUSING, 10%; SAFE, 6%;
SCHOOLS, 4%; QUIET AND PEACEFUL, 3%; SCATTERED, 2%.

3. As things now stand, how long in the future do you expect to live in Burnsville?
- | | |
|-------------------------|-----|
| LESS THAN TWO YEARS.... | 4% |
| TWO TO FIVE YEARS..... | 9% |
| SIX TO TEN YEARS..... | 17% |
| 11 TO 20 YEARS..... | 13% |
| TWENTY TO THIRTY YRS... | 9% |
| OVER THIRTY YEARS..... | 36% |
| DON'T KNOW/REFUSED.... | 12% |

IF "FIVE YEARS OR LESS," ASK: (N=54)

4. Why do you plan to leave Burnsville?

JOB RELOCATION, 6%; CLIMATE, 13%; CLOSE TO JOB, 6%;
PREFER OTHER AREA, 20%; HIGH TAXES, 15%; RETIREMENT,
9%; CLOSER TO FAMILY, 9%; FOR A SMALLER COMMUNITY,
7%; CHILDREN NO LONGER IN SCHOOL, 4%; WANT DIFFERENT
LOCATION, 4%; SCATTERED, 7%.

5. How would you rate the quality of life in this community -- excellent, good, only fair, or poor?
- | | |
|------------------------|-----|
| EXCELLENT..... | 38% |
| GOOD..... | 56% |
| ONLY FAIR..... | 5% |
| POOR..... | 0% |
| DON'T KNOW/REFUSED.... | 0% |

6. How important do you think it is to the quality of life in a community to have a strong arts and cultural presence -- very important, somewhat important, not too important, or not at all important?
- | | | |
|--|-------------------------|-----|
| | VERY IMPORTANT..... | 31% |
| | SOMEWHAT IMPORTANT.... | 52% |
| | NOT TOO IMPORTANT..... | 12% |
| | NOT AT ALL IMPORTANT... | 4% |
| | DON'T KNOW/REFUSED..... | 1% |

The City of Burnsville is considering building a regional Performing Arts Center, which could contain a six hundred to two-thousand seat theater.

7. Would you support or oppose the construction of a Performing Arts Center in Burnsville? (WAIT FOR RESPONSE) Do you feel strongly that way?
- | | | |
|--|------------------------|-----|
| | STRONGLY SUPPORT..... | 20% |
| | SUPPORT..... | 38% |
| | OPPOSE..... | 12% |
| | STRONGLY OPPOSE..... | 12% |
| | DON'T KNOW/REFUSED.... | 19% |
8. How much, if anything, would you be willing to pay in additional property taxes per year to operate and maintain a Performing Arts Facility in Burnsville? Let's say, would you be willing to pay an additional \$_____ per year? (CHOOSE A RANDOM STARTING POINT; MOVE UP OR DOWN DEPENDING ON? ANSWER.) How about \$_____ per year? (REPEAT PROCESS)
- | | | |
|--|-----------------|-----|
| | NOTHING..... | 36% |
| | \$10.00..... | 9% |
| | \$20.00..... | 13% |
| | \$30.00..... | 6% |
| | \$40.00..... | 6% |
| | \$50.00..... | 6% |
| | \$60.00..... | 6% |
| | DON'T KNOW..... | 14% |
| | REFUSED..... | 4% |
9. What do you like MOST about living in Burnsville?
- UNSURE, 3%; LOCATION, 35%; NEIGHBORHOOD, 16%; QUIET, 6%; FAMILY/FRIENDS, 5%; OPEN SPACES AND PARKS, 10%; SHOPPING AND SERVICES, 12%; SCHOOLS, 2%; SAFE, 6%; HOUSING, 2%; CITY SERVICES, 4%; SCATTERED, 1%.
10. What do you like LEAST about living in Burnsville?
- UNSURE, 5%; NONE, 28%; TRAFFIC, 22%; TAXES, 7%; CRIME, 4%; TOO MUCH HIGH DENSITY HOUSING, 3%; GROWTH, 7%; TOO MUCH LOW INCOME HOUSING, 2%; LACK OF ENTERTAINMENT, 5%; SCHOOL QUALITY, 3%; AIRPORT NOISE, 2%; LONG COMMUTE TO CITIES, 2%; HIGH COST OF HOUSING, 2%; CITY GOVERNMENT, 2%; HEART OF THE CITY PROJECT, 2%; SCATTERED, 5%.
11. All in all, do you think things in Burnsville are generally headed in the right direction, or do you feel things are off on the wrong track?
- | | | |
|--|------------------------|-----|
| | RIGHT DIRECTION..... | 70% |
| | WRONG TRACK..... | 16% |
| | DON'T KNOW/REFUSED.... | 14% |

IF A RESPONSE IS GIVEN, ASK: (N=344)

12. Could you tell me why you feel that way?

UNSURE, 4%; NO PROBLEMS, 13%; GOOD QUALITY OF LIFE, 7%; IMPROVING AND UPDATING THE CITY, 16%; POOR PLANNING, 7%; GOOD PLANNING, 20%; LIKE HEART OF CITY PROJECT, 13%; GOOD MAINTENANCE OF CITY, 4%; SAFE AREA, 5%; DON'T LIKE HEART OF CITY PROJECT, 4%; TOO MUCH GROWTH, 2%; TOO MUCH TRAFFIC, 2%; TOO MUCH HIGH DENSITY HOUSING, 2%; SCATTERED, 2%.

I would like to read you a list of characteristics of a community. For each one, please tell me if you think Burnsville currently has too many or too much, too few or too little, or about the right amount.

	MANY /MCH	FEW/ LITT	ABT RGHT	DK/ REFD
13. Affordable rental units?	23%	13%	42%	22%
14. Luxury rental units?	11%	12%	46%	32%
15. Condominiums?	22%	8%	51%	20%
16. Townhouses?	25%	7%	57%	12%
17. Starter homes for young families?	2%	48%	38%	13%
18. "Move up" housing?	5%	18%	65%	13%
19. Higher cost housing?	15%	12%	58%	15%
20. Senior housing?	3%	25%	46%	27%
21. Affordable housing, defined by the Metropolitan Council as a single family home costing less than \$193,700?	2%	50%	34%	14%
22. Racial diversity?	8%	12%	72%	9%
23. How satisfied are you with the quality and range of medical services available to Burnsville residents -- very satisfied, somewhat satisfied, not too satisfied, not at all satisfied?			VERY SATISFIED.....63%	
			SOMEWHAT SATISFIED....32%	
			NOT TOO SATISFIED.....3%	
			NOT AT ALL SATISFIED...1%	
			DON'T KNOW/REFUSED....2%	

IF "NOT TOO SATISFIED" OR "NOT AT ALL SATISFIED" ASK: (N=14)

24. Why do you feel that way?

NOT ENOUGH SPECIALTY SERVICES, 29%; NOT ENOUGH FACILITIES, 21%; POOR QUALITY OF MEDICAL STAFF, 14%; NOT ALL INSURANCE IS ACCEPTED, 36%.

Moving on....

25. How serious of a problem is airport noise in Burnsville -- very serious, somewhat serious, not too serious, or not at all serious?	VERY SERIOUS.....9%
	SOMEWHAT SERIOUS.....17%
	NOT TOO SERIOUS.....39%
	NOT AT ALL SERIOUS....34%
	DON'T KNOW/REFUSED....2%

Now, let's discuss your neighborhood in more detail. As I read the following statements about your neighborhood, please answer "yes" or "no."

	YES	NO	DKR
26. This neighborhood is a good place to raise children.	89%	9%	2%
27. People have pride and ownership in our neighborhood.	92%	7%	1%
28. I feel a part of my neighborhood.	86%	13%	1%
29. I have recently or plan to significantly remodel my residence in the next couple of years.	36%	63%	1%
30. I feel people know and care about their neighbors and participate in solving problems.	78%	16%	6%
31. I participate in neighborhood or community events and celebrations?	75%	25%	1%
32. Business and residential neighborhoods are enjoyable and stable places to live, work and recreate in Burnsville.	94%	4%	2%
33. How would you rate the overall appearance and upkeep of homes and yards in your neighborhood -- excellent, good, only fair or poor?	EXCELLENT.....	37%	
	GOOD.....	58%	
	ONLY FAIR.....	6%	
	POOR.....	0%	
	DON'T KNOW/REFUSED.....	0%	

As you know, schools are considered by many to be a key factor in a city's quality of life.

34. Do you have children currently enrolled in the public school system?	YES.....	25%
	NO.....	75%
	DON'T KNOW/REFUSED.....	0%

IF "YES," ASK: (N=100)

35. Which school district do you live in -- ISD 191, Burnsville-Eagan-Savage Public Schools; ISD 194, Lakeville Public Schools; or ISD 196, Apple Valley-Rosemount-Eagan Public Schools?	ISD 191 (B-E-S).....	64%
	ISD 194 (LAKEVILLE)....	9%
	ISD 196 (AV-R-E).....	23%
	OTHER.....	3%
	COMBINATION.....	1%
	REFUSED.....	0%
36. How would you rate the quality of education provided by your school district -- excellent, good, only fair, or poor?	EXCELLENT.....	21%
	GOOD.....	47%
	ONLY FAIR.....	9%
	POOR.....	3%
	DON'T KNOW/REFUSED....	21%

37. From what you have seen or heard, how do you think the public schools in Burnsville compare to those in nearby cities -- much better, somewhat better, about the same, somewhat worse, or much worse?
- | | |
|------------------------|-----|
| MUCH BETTER..... | 6% |
| SOMEWHAT BETTER..... | 23% |
| ABOUT THE SAME..... | 43% |
| SOMEWHAT WORSE..... | 10% |
| MUCH WORSE..... | 1% |
| DON'T KNOW/REFUSED.... | 17% |

Moving on....

38. Other than voting, do you feel that if you wanted to, you could have a say about the way things are run in this community?
- | | |
|------------------------|-----|
| YES..... | 59% |
| NO..... | 36% |
| DON'T KNOW/REFUSED.... | 5% |
39. Would you favor or oppose an increase in city property taxes if it were needed to maintain city services at their current level?
- | | |
|------------------------|-----|
| FAVOR..... | 52% |
| OPPOSE..... | 37% |
| DON'T KNOW/REFUSED.... | 12% |
40. In comparison with nearby areas, do you feel that the property taxes in Burnsville are very high, somewhat high, about average, somewhat low, or very low?
- | | |
|------------------------|-----|
| VERY HIGH..... | 7% |
| SOMEWHAT HIGH..... | 24% |
| ABOUT AVERAGE..... | 57% |
| SOMEWHAT LOW..... | 2% |
| VERY LOW..... | 1% |
| DON'T KNOW/REFUSED.... | 10% |

As you may know, property taxes are divided between the City of Burnsville, Dakota County and the School Districts in the city.

41. For each dollar of property taxes you pay, about what percentage do you think goes to city government?
- | | |
|-------------------------|-----|
| UNDER TEN PERCENT..... | 2% |
| 10% TO 20%..... | 19% |
| 21% TO 30%..... | 22% |
| 31% TO 40%..... | 11% |
| 41% TO 50%..... | 6% |
| 51% TO 60%..... | 2% |
| OVER SIXTY PERCENT..... | 1% |
| DON'T KNOW/REFUSED.... | 39% |

I would like to read you a list of a few city services. For each one, please tell me whether you would rate the quality of the service as excellent, good, only fair, or poor?

	EXCL	GOOD	FAIR	POOR	DK/R
42. Police?	44%	49%	4%	2%	2%
43. Fire?	41%	53%	1%	0%	6%
44. Parks and Recreation facilities?	34%	57%	5%	0%	4%

For the next two services, please consider only city streets, not county roads, state highways, nor freeways.

	EXCL	GOOD	FAIR	POOR	DK/R
45. City street repair and maintenance?	13%	61%	21%	6%	0%
46. Snow plowing?	25%	61%	11%	3%	1%

How would you rate the following city services....

	EXCL	GOOD	FAIR	POOR	DK/R
47. Animal control?	17%	60%	6%	3%	15%
48. Emergency medical services?	33%	52%	1%	0%	14%
49. Park maintenance?	25%	67%	4%	1%	3%

50. When you consider the property taxes you pay and the quality of the city services you receive, would you rate the general value of city services as excellent, good, only fair, or poor?	EXCELLENT.....	21%
	GOOD.....	60%
	ONLY FAIR.....	10%
	POOR.....	1%
	DON'T KNOW/REFUSED.....	8%

I would like to ask you, in the next few minutes to make a few decisions that your elected officials face. If you do not already have it by the telephone, could you please get a pencil and a sheet of paper. (WAIT, IF NECESSARY)

I am going to read you a list of ten categories of city services and some examples of each type. Then, I will read you the number of dollars spent on each in 2004 for every one thousand dollars of total spending. Please place this number to the right of each service. (READ EACH CATEGORY AND THE ACCOMPANYING DOLLAR FIGURE)

	2004	RESP
51. Administration, including the City Council, Administrative Offices, Accounting, insurance coverage and legal services	\$117	\$93
52. Economic development and re-development programs	\$5	\$5
53. Police services	\$372	\$351
54. Fire services	\$134	\$127
55. Parks and Public Works, including street maintenance and snow plowing.	\$181	\$161
56. Information technology, including all computer records	\$57	\$50
57. Fleet maintenance, including police and fire equipment, street maintenance vehicles, and city automobiles	\$18	\$16

58. Recreation programs and facilities upkeep and maintenance	\$68	\$58
59. Environment programs, including education and recycling	\$5	\$5
60. Human resources and support, including the general information telephone operator, clerical staff, and city hiring.	\$43	\$34
	\$1,000	\$900

Now, as you may know, the State of Minnesota cut state aid to cities. Burnsville lost two million dollars per year from a 25 million dollar operating budget.

The total being spent now adds to \$1,000.00. Suppose that the overall budget must be DECREASED to \$900.00 -- a ten percent decrease. I would like you to make changes in the amount spent for each service so that the overall decrease can be made. You may increase as well as decrease spending in any specific category, but the final total must be \$900.00. (ENTER EACH FIGURE)

Moving on....

- | | |
|---|---------------------------|
| 61. How much do you feel you know about the work of the Mayor and City Council -- a great deal, a fair amount, very little, or nothing? | GREAT DEAL.....5% |
| | FAIR AMOUNT.....41% |
| | VERY LITTLE.....43% |
| | NOTHING.....11% |
| | DON'T KNOW/REFUSED.....1% |
| 62. From what you know, do you approve or disapprove of the job the Mayor and City Council are doing? (WAIT FOR RESPONSE) And, do you feel strongly that way? | STRONGLY APPROVE.....13% |
| | APPROVE.....47% |
| | DISAPPROVE.....12% |
| | STRONGLY DISAPPROVE....3% |
| | DON'T KNOW/REFUSED....26% |

IF A JUDGMENT IS GIVEN, ASK: (N=104)

63. Could you tell me one or two reasons why you feel that way?

UNSURE, 6%; GOOD JOB, 19%; IMPROVEMENTS MADE, 20%; ISSUES, 3%; LISTEN, 7%; DON'T LISTEN, 5%; NO PROBLEMS, 10%; GOOD QUALITY OF LIFE, 6%; WASTE MONEY, 4%; POOR PLANNING, 3%; LIKE HEART OF THE CITY, 7%; DON'T LIKE HEART OF THE CITY, 4%; TOO MUCH GROWTH, 2%; SCATTERED, 3%.

- | | |
|---|---------------------------|
| 64. From what you have seen, heard, or experienced, how would you rate the job of the Burnsville City Staff -- excellent, good, only fair, or poor? | EXCELLENT.....12% |
| | GOOD.....63% |
| | ONLY FAIR.....9% |
| | POOR.....1% |
| | DON'T KNOW/REFUSED....16% |

65. During the past year, have you contacted any staff member at Burnsville City Hall? YES.....28%
 NO.....72%
 DON'T KNOW/REFUSED.....1%

IF "YES," ASK: (N=110)

66. How did you contact them on the last occasion -- in-person, by telephone, e-mail, fax, or letter? IN PERSON.....30%
 TELEPHONE.....57%
 E-MAIL.....11%
 FAX.....0%
 LETTER.....2%
 DON'T KNOW/REFUSED.....0%

Thinking about that last contact, for each of the following characteristics, please rate the Burnsville City Hall facility or staff as excellent, good, only fair, or poor....

	EXCL	GOOD	FAIR	POOR	DK/R
67. Courtesy of the Information Desk receptionist?	26%	56%	6%	2%	9%
68. Ease of reaching a department staff member who could help you?	32%	45%	13%	7%	4%
69. Efficiency and courtesy of the department staff?	32%	46%	12%	6%	4%

Let's talk about park and recreation opportunities in Burnsville....

In addition to larger community parks, the Burnsville Park System is composed of trails, ballfields, small neighborhood parks, and other facilities. Of the following facilities, which have been used by members of your household during the past year?

	YES	NO	DKR
70. Larger community parks?	53%	47%	0%
71. Trails?	49%	51%	0%
72. Ballfields?	31%	69%	0%
73. Small neighborhood parks?	63%	37%	0%
74. Birmanwood Golf Course?	23%	77%	0%
75. Nicollet Commons Park?	25%	74%	1%
76. Burnsville Ice Center?	21%	79%	0%

77. Do you think Burnsville has about the right amount of trails, too many, or too few? ABOUT RIGHT AMOUNT....67%
 TOO MANY.....2%
 TOO FEW.....13%
 DON'T KNOW/REFUSED.....17%

78. Would you support or oppose a property tax increase for the expansion of the trail system? (WAIT FOR RESPONSE) Do you feel strongly that way? STRONGLY SUPPORT.....7%
 SUPPORT.....22%
 OPPOSE.....28%
 STRONGLY OPPOSE.....31%
 DON'T KNOW/REFUSED.....13%

79. How much, if anything, would you be willing to pay in additional property taxes per year for the expansion of the trail system in the City of Burnsville? Let's say, would you be willing to pay an additional \$_____ per year? (CHOOSE A RANDOM STARTING POINT; MOVE UP OR DOWN DEPENDING ON? ANSWER.) How about \$_____ per year? (REPEAT PROCESS)	NOTHING.....62%
	\$10.00.....12%
	\$20.00.....7%
	\$30.00.....4%
	\$40.00.....1%
	\$50.00.....1%
	\$60.00.....1%
	DON'T KNOW.....9%
	REFUSED.....3%

Now, I would like to read you a list of free recreation facilities and events in Burnsville. For each one, please tell me if you or members of your household use them -- frequently, occasionally, rarely or never?

	FRE	OCC	RAR	NEV	DKR
80. Outdoor ice skating rinks?	6%	12%	9%	73%	0%
81. Cross-country ski trails?	2%	7%	10%	82%	0%
82. Swimming beaches?	6%	26%	12%	57%	0%
83. Skate Park?	2%	8%	6%	84%	0%
84. Wednesday Concert Series in the Park?	7%	28%	13%	54%	0%

Now, let's talk about residential and business development and redevelopment in the City of Burnsville....

Again, as I read the following statements, please answer "yes" or "no."

	YES	NO	DKR
85. There is a good mix of business and residential development in the City.	90%	8%	2%
86. During the past few years, the appearance and maintenance of business properties has improved.	81%	11%	9%
87. Residents have adequate opportunity to make their feelings known about proposed development or redevelopment projects.	73%	17%	10%
88. There is sufficient open and natural space in the community.	75%	23%	2%

Now, let's talk about the quality of the natural environment in Burnsville. Again, as I read the following statements, please answer "yes" or "no."

	YES	NO	DKR
89. I feel informed about the link between my actions and their impact on the natural environment in the community.	66%	25%	9%
90. The City has done enough to maintain the quality of surface water, lakes and ponds in Burnsville.	71%	16%	14%

91. Would you support or oppose a fee or tax increase to clean and maintain surface water, lakes and ponds in Burnsville? (WAIT FOR RESPONSE) Do you feel strongly that way?
92. What do you do with household hazardous waste such as paint, fluorescent lights, and electronics -- put in garbage, store in basement or garage, take to the Dakota County ECO-site or something else?
93. How often do you recycle -- once a week, every other week, once a month, or less frequently?
- | | |
|------------------------|-----|
| STRONGLY SUPPORT..... | 23% |
| SUPPORT..... | 35% |
| OPPOSE..... | 19% |
| STRONGLY OPPOSE..... | 14% |
| DON'T KNOW/REFUSED.... | 10% |
- | | |
|-------------------------|-----|
| PUT IN GARBAGE..... | 3% |
| STORE BASEMENT/GARAGE. | 10% |
| TAKE TO ECO-SITE..... | 70% |
| APARTMENT TAKES THEM... | 8% |
| DON'T KNOW/REFUSED.... | 9% |
| OTHER DROP SITES..... | 2% |
- | | |
|------------------------|-----|
| ONCE A WEEK..... | 39% |
| EVERY OTHER WEEK..... | 40% |
| ONCE A MONTH..... | 5% |
| LESS FREQUENTLY..... | 12% |
| DON'T RECYCLE..... | 2% |
| DON'T KNOW/REFUSED.... | 2% |

Changing topics....

I would like to read you a short list of public safety problems that may exist in any community. For each one, please rate the problem as very serious, somewhat serious, not too serious, or not at all serious in this community. If you are unsure, just say so....

	VRS	SSR	NTS	NAA	DKR			
94. Gangs and juvenile delinquency?	8%	32%	38%	8%	14%			
95. Traffic safety?	12%	42%	37%	7%	2%			
96. Drugs?	15%	36%	25%	5%	19%			
97. Business crimes, such as shoplifting and check fraud?	8%	39%	29%	4%	20%			
98. Residential crimes, such burglary and theft?	9%	39%	39%	6%	8%			
99. Identity theft and "white collar" fraud?	10%	24%	28%	8%	30%			
100. Do you feel that crime in Burnsville has increased, decreased or remained about the same during the past few years?	INCREASED.....	42%	DECREASED.....	4%	REMAINED THE SAME.....	50%	DON'T KNOW/REFUSED....	5%
101. How would you rate the amount of patrolling the police department does in your neighborhood -- would you say they do too much, about the right amount, or not enough?	TOO MUCH.....	3%	ABOUT RIGHT AMOUNT....	70%	NOT ENOUGH.....	25%	DON'T KNOW/REFUSED....	2%

Let's talk about community policing....

102. Prior to this survey, were you aware of the community policing effort in your neighborhood?	YES.....	42%
	NO.....	58%
	DON'T KNOW/REFUSED.....	0%

IF "YES," ASK: (N=167)

103. Have you had the occasion to see or speak with the community policing officer in your neighborhood?	YES.....	56%
	NO.....	43%
	DON'T KNOW/REFUSED.....	1%

104. So far, are you very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied with the community policing effort in your neighborhood?	VERY SATISFIED.....	44%
	SOMEWHAT SATISFIED....	44%
	SOMEWHAT DISSATISFIED..	4%
	VERY DISSATISFIED.....	5%
	DON'T KNOW/REFUSED.....	2%

105. Do you think that community policing has increased your feeling of safety and lowered crime in your neighborhood?	YES.....	60%
	NO.....	32%
	DON'T KNOW/REFUSED.....	8%

As I read the following statements about public safety in Burnsville, please answer "yes" or "no."

	YES	NO	DKR
106. I have an overall feeling of safety in Burnsville.	96%	3%	1%
107. I would feel safe walking in my neighborhood alone at night.	77%	23%	1%
108. Children are safe playing in our city parks.	72%	20%	9%

IF "NO," ASK: (N=78)

109. Why do you feel that way?

UNSURE, 1%; NOT ENOUGH POLICE PATROLS, 5%; DRUG USE, 3%; NOT SAFE ANYWHERE, 30%; RECENT CRIME, 5%; ONLY WITH ADULT SUPERVISION, 23%; TOO MANY PREDATORS, 18%; FEAR OF KIDNAPPING, 9%; BULLYING, 3%; JUVENILE DELINQUENTS, 3%; SCATTERED, 1%.

110. The Burnsville Police Department responds to calls in a timely manner.	81%	3%	16%
111. I feel safe shopping in Burnsville.	98%	1%	2%
112. The Burnsville Fire Department and Emergency Medical Service responds to calls in a timely manner.	86%	1%	14%
113. I trust the City's public safety response and the services rendered.	95%	2%	4%

	YES	NO	DKR
114. During the past two years, I believe crime has increased in the apartment complexes within the city.	55%	20%	25%
115. I have been a victim of a property crime in Burnsville during the past year.	11%	88%	1%

IF "YES," ASK: (N=44)

116. Were you satisfied with the response of the Burnsville Police Department?	YES.....	59%	
	NO.....	18%	
	DON'T KNOW/REFUSED....	23%	
117. Have you or anyone in your family experienced a fire?	YES.....	7%	
	NO.....	93%	
	DON'T KNOW/REFUSED....	0%	

IF "YES," ASK: (N=28)

118. Were you satisfied or dissatisfied with the Fire Department's service?	SATISFIED.....	86%	
	DISSATISFIED.....	7%	
	BOTH (VOL.).....	4%	
	DON'T KNOW/REFUSED....	4%	
119. Have you or anyone in your family used the city's ambulance service?	YES.....	24%	
	NO.....	76%	
	DON'T KNOW/REFUSED....	0%	

IF "YES," ASK: (N=96)

120. Were you satisfied or dissatisfied with the service received?	SATISFIED.....	98%	
	DISSATISFIED.....	1%	
	BOTH (VOL.).....	0%	
	DON'T KNOW/REFUSED....	1%	
121. How would you rate the City of Burnsville's emergency preparedness for terrorist events -- excellent, good, only fair or poor?	EXCELLENT.....	7%	
	GOOD.....	33%	
	ONLY FAIR.....	6%	
	POOR.....	1%	
	DON'T KNOW/REFUSED....	53%	

Now, let's discuss transportation issues in Burnsville. For each of the following statements, please answer "yes" or "no"....

	YES	NO	DKR
122. Whether I use them or not, I am satisfied with roadway systems between Burnsville and communities north of the Minnesota River.	66%	33%	2%
123. Whether I use them or not, I am satisfied with public transportation opportunities between Burnsville and other Metropolitan Area communities.	67%	26%	8%

	YES	NO	DKR
124. Whether I use them or not, I am satisfied with public transportation opportunities within the City of Burnsville.	67%	23%	11%
125. I currently use public transportation, either for commuting to my job or to shop and use other services.	16%	83%	1%
126. During the past two years, speeding traffic has increased in my area of the city.	57%	41%	3%
127. During the past two years, I have become increasingly concerned about traffic safety at street intersections.	55%	43%	2%
128. I am aware of the City of Burnsville's enhanced traffic enforcement and "Slow Down" campaign.	62%	37%	1%
129. I am generally satisfied with the amount of time required to drive from one place to another place in the city.	84%	15%	1%
130. Residential city streets in my neighborhood are well-maintained.	89%	10%	1%
131. Major city streets -- excluding county, state, or federal highways -- are well-maintained in Burnsville.	92%	7%	1%
132. The quality and timeliness of the snow-plowing of city streets is satisfactory.	89%	9%	2%

133. Which of the following roads and highways, do you think has the worst traffic congestion problem -- (READ LIST, ROTATE)

INTERSTATE 35W.....	31%
HIGHWAY 13.....	16%
COUNTY ROAD 42.....	34%
COUNTY ROAD 5.....	2%
SOMETHING ELSE.....	1%
NONE.....	0%
COMBINATION.....	16%
DON'T KNOW/REFUSED.....	1%

134. Do you work in Burnsville, or commute outside the city limit?

WORK IN BURNSVILLE....	24%
COMMUTE OUTSIDE.....	49%
NOT APPLICABLE.....	28%
DON'T KNOW/REFUSED.....	0%

IF "COMMUTE OUTSIDE," ASK: (N=195)

135. Do you travel north of the Minnesota River to work, to another suburb south of the river or someplace else?

NORTH OF RIVER.....	61%
SUBURB SOUTH OF RIVER.....	25%
SOMEPLACE ELSE.....	10%
DON'T KNOW/REFUSED.....	0%
VARIES.....	5%

Moving on...

136. Are you, or is anyone in your household currently involved in volunteer activities for your school district, city, church, civic organization, or other public service programs? (IF "YES," ASK:) In which one do you spend the most time -- school, city, church, civic, or another type of program?

YES/SCHOOL.....	11%
YES/CITY.....	2%
YES/CHURCH.....	20%
YES/CIVIC.....	2%
YES/ANOTHER TYPE.....	5%
YES/COMBINATION.....	5%
NO.....	55%
DON'T KNOW/REFUSED.....	0%

137. Are you aware of volunteer opportunities in Burnsville with city government?

YES.....	38%
NO.....	62%
DON'T KNOW/REFUSED.....	0%

I would like to read you list of volunteer opportunities with Burnsville city government. For each one, please tell me if you would be very interested in volunteering, somewhat interested, not too interested, or not at all interested in volunteering.

	VRI	SMI	NTI	NAA	DKR
138. Natural resources?	2%	23%	7%	66%	2%
139. Police Department?	4%	15%	7%	75%	1%
140. Fire Department?	2%	14%	6%	78%	1%
141. Parks and Recreation?	2%	27%	5%	65%	1%
142. Senior programs?	4%	29%	7%	59%	1%
143. Emergency services?	3%	16%	6%	74%	2%

Changing topics....

144. Do you feel youth opinions, teens in particular, are valued in the community?

YES.....	64%
NO.....	13%
DON'T KNOW/REFUSED....	23%

IF "NO," ASK: (N=52)

145. Why do you feel that way?

UNSURE, 8%; GOVERNMENT DOESN'T LISTEN, 15%; TEACHERS DON'T LISTEN, 4%; NO ONE LISTENS, 35%; NO FORUM, 19%; NO ONE ASKS THEM, 8%; NO RESPECT FROM POLICE, 2%; NOTHING FOR YOUTH TO DO, 6%; TEENS DON'T WANT TO SPEAK UP, 2%; SCATTERED, 2%.

146. Did you or a member of your household participate in a city-sponsored recreation program in the last two years?

YES.....	18%
NO.....	82%
DON'T KNOW/REFUSED.....	1%

IF "YES," ASK: (N=70)

147. Did you register for the rec- YES.....29%
 reation program on-line at NO.....69%
 the City of Burnsville's web- DON'T KNOW/REFUSED.....3%
 site, Burnsville.org?

IF "NO," ASK: (N=48)

148. Why didn't you register on-line for the recreation program?

UNSURE, 13%; NO COMPUTER, 17%; NOT AWARE, 17%;
 TOO COMPLICATED, 8%; PREFER TO GO TO CITY HALL,
 29%; PHONE REGISTRATION IS EASY, 2%; MAILED
 REGISTRATION, 8%; REGISTERED AT SCHOOL, 2%;
 REGISTERED AT SENIOR CENTER, 2%; SCATTERED, 2%.

For each of the following programs offered by the city recreation department, please tell me if there are too many, too few or about the right amount.

	MAN	FEW	RAM	DKR
149. Youth programs?	3%	11%	61%	26%
150. Adult programs?	3%	8%	66%	24%
151. Family programs?	4%	10%	57%	29%

As you may know, the City of Burnsville has implemented best practices program on reducing or eliminating youth tobacco use in our community.

152. From what you have seen, heard or experienced, how helpful has the City's program been in reducing youth access to tobacco -- quite a lot, some, very little, or not at all?
- | | |
|------------------------|-----|
| QUITE A LOT..... | 12% |
| SOME..... | 33% |
| VERY LITTLE..... | 15% |
| NOT AT ALL..... | 6% |
| DON'T KNOW/REFUSED.... | 34% |

Moving on....

153. What is your principal source of information about city government and its activities?

NONE, 4%; SUN CURRENT, 29%; THIS WEEK, 9%; BURNSVILLE BULLETIN, 16%; WORD OF MOUTH, 5%; CABLE TELEVISION, 16%; INTERNET, 3%; MAILINGS, 2%; STAR TRIBUNE/PIONEER PRESS, 6%; LOCAL NEWSPAPERS, 10%; SCATTERED, 2%.

Thinking about both the quality and the quantity of the information you receive from the City of Burnsville....

154. In general, do you receive too much information from the City of Burnsville, about the right amount, or too little information?
- | | |
|------------------------|-----|
| TOO MUCH..... | 1% |
| ABOUT RIGHT AMOUNT.... | 77% |
| TOO LITTLE..... | 21% |
| DON'T KNOW/REFUSED.... | 1% |

155. Do you recall receiving the City newsletter, titled "The Burnsville Bulletin," during the past year?	YES.....80%
	NO.....19%
	DON'T KNOW/REFUSED.....1%
IF "YES," ASK: (N=320)	
156. Do you or any members of your household regularly read it?	YES.....92%
	NO.....8%
	DON'T KNOW/REFUSED.....0%
IF "YES," ASK: (N=294)	
157. How effective is the city newsletter in keeping you informed about activities in the city -- very effective, somewhat effective, not too effective, or not at all effective?	VERY EFFECTIVE.....38%
	SOMEWHAT EFFECTIVE....52%
	NOT TOO EFFECTIVE.....9%
	NOT AT ALL EFFECTIVE...1%
	DON'T KNOW/REFUSED.....1%
158. For the most part, do you feel informed about issues facing the community?	YES.....78%
	NO.....22%
	DON'T KNOW/REFUSED.....0%
159. And, for the most part, do you feel aware of the opportunities for involvement in decisions of the City Council and City Boards?	YES.....58%
	NO.....41%
	DON'T KNOW/REFUSED.....1%
160. Does your household currently subscribe to cable television, have a satellite dish, antenna tv, or none of the above?	CABLE TV.....77%
	SATELLITE DISH.....12%
	ANTENNA TV.....5%
	NONE OF ABOVE.....7%
	DON'T KNOW/REFUSED.....0%
IF "YES," ASK: (N=353)	
161. During the past six months, have you watched local programming on TV15 or City Cable 16?	YES.....54%
	NO.....46%
	DON'T KNOW/REFUSED.....0%
162. Do you have access to the Internet?	YES.....79%
	NO.....21%
	DON'T KNOW/REFUSED.....0%
IF "YES," ASK: (N=314)	
163. What type of internet access do you have in your home -- dial-up modem, DSL, or cable broadband?	DIAL-UP MODEM.....44%
	DSL.....28%
	CABLE BROADBAND.....26%
	DON'T HAVE AT HOME.....0%
	DON'T KNOW/REFUSED.....2%

164. Have you visited the City of Burnsville's webpage -- Burnsville.org -- in the past year? YES.....40% NO.....60% DON'T KNOW/REFUSED.....1%

Many city services and information can be made available through the Internet. How likely are you to use the Internet for each of the following services -- very likely, somewhat likely, not too likely, or not at all likely? If you have no opinion, just say so.

	VLK	SLK	NTL	NAA	DKR
165. Paying utility bills?	13%	16%	13%	55%	3%
166. Watching webcasts of city meetings?	4%	16%	19%	58%	2%
167. Dog licenses and other applications?	12%	24%	8%	54%	2%
168. Participating in opinion surveys?	16%	38%	10%	33%	3%
169. Would you be willing to pay a small fee for the convenience of on-line services?	YES.....15%	NO.....80%	DON'T KNOW/REFUSED.....5%		

I would like to read you a list of services. For each one, please tell me if you think the charges for that service are very high, somewhat high, about average, somewhat low, or very low. If you have no opinion, just say so....

	VHI	SHI	AVE	SLO	VLO	DKR
170. City water and sewer service?	8%	25%	48%	0%	0%	19%
171. Local telephone service?	7%	21%	66%	1%	0%	6%
172. Long distance telephone service?	5%	14%	55%	4%	2%	21%
173. Cable television?	23%	30%	33%	0%	0%	13%
174. High speed internet services?	15%	23%	27%	0%	1%	34%
175. How interested would you be in purchasing a bundled service package including local and long distance telephone service, cable television and high-speed internet service altogether -- very interested, somewhat interested, not too interested, or not at all interested?	VERY INTERESTED.....11% SOMEWHAT INTERESTED...29% NOT TOO INTERESTED....20% NOT AT ALL INTERESTED.37% DON'T KNOW/REFUSED.....3%					

Now, just a few more questions for demographic purposes....

Could you please tell me how many people in each of the following age groups live in your household. Let's start oldest to youngest, and be sure to include yourself....

176. First, persons 65 or over?	NONE.....80%
	ONE.....9%
	TWO OR MORE.....11%
	REFUSED.....1%
177. Adults under 65?	NONE.....16%
	ONE.....15%
	TWO.....58%
	THREE OR MORE.....11%
	REFUSED.....1%
178. School-aged children and pre-schoolers?	NONE.....63%
	ONE.....16%
	TWO.....15%
	THREE OR MORE.....5%
	REFUSED.....1%
179. Do you own or rent your present residence?	OWN.....69%
	RENT.....31%
	REFUSED.....0%
180. What is your age, please?	18-24.....4%
	25-34.....14%
	35-44.....23%
	45-54.....26%
	55-64.....16%
	65 AND OVER.....17%
	REFUSED.....1%
181. What is your occupation and, if applicable, the occupation of your spouse or partner?	
	REFUSED, 3%; PROFESSIONAL-TECHNICAL, 24%; OWNER-MANAGER, 12%; CLERICAL-SALES, 17%; BLUE COLLAR, 22%; RETIRED, 19%; SCATTERED, 3%.
182. Which of the following best describes your household: (READ)	SINGLE/NO OTHER.....17%
A. Single, no other family at home.	SINGLE PARENT.....3%
B. Single parent with children at home.	MAR/PARTN/CHILDREN.....37%
C. Married or partnered, with children at home.	MAR/PARTN/NO CHILD.....37%
D. Married or partnered with no children or no children at home.	SOMETHING ELSE.....3%
E. Something else.	DON'T KNOW/REFUSED.....3%
183. What is the last grade of formal education you completed?	HIGH SCHOOL OR LESS....3%
	HIGH SCHOOL GRADUATE..14%
	VO-TECH/TECH COLLEGE..13%
	SOME COLLEGE.....20%
	COLLEGE GRADUATE.....38%
	POST-GRADUATE.....11%
	REFUSED.....1%

184. Is a language other than English spoken in your home? ("IF YES," ASK:) What is it?

REFUSED, 1%; NO, 93%; SPANISH, 3%; GERMAN, 1%; SCATTERED, 2%.

185. Which of the following categories represents your ethnicity -- White, African-American, Hispanic-Latino, Asian-Pacific Islander, Native American, or something else? (IF "SOMETHING ELSE," ASK:) What would that be?

WHITE.....	87%
AFRICAN-AMERICAN.....	6%
HISPANIC-LATINO.....	3%
ASIAN-PACIFIC ISLANDER.....	1%
NATIVE AMERICAN.....	1%
SOMETHING ELSE.....	0%
MIXED/BI-RACIAL.....	1%
DON'T KNOW.....	0%
REFUSED.....	1%

186. Is your pre-tax yearly household income over or under \$50,000? IF "OVER," ASK: Is it over \$75,000? (IF "YES," ASK:) Is it over \$100,000? IF "UNDER," ASK: Is it under \$25,000?

UNDER \$25,000.....	6%
\$25,001-\$50,000.....	24%
\$50,001-\$75,000.....	23%
\$75,001-\$100,000.....	19%
OVER \$100,000.....	17%
DON'T KNOW.....	1%
REFUSED.....	9%

187. Gender

MALE.....	50%
FEMALE.....	50%

188. City precinct

PRECINCT 1.....	8%
PRECINCT 2.....	5%
PRECINCT 3.....	5%
PRECINCT 4.....	5%
PRECINCT 5.....	5%
PRECINCT 6.....	6%
PRECINCT 7.....	6%
PRECINCT 8.....	9%
PRECINCT 9.....	6%
PRECINCT 10.....	7%
PRECINCT 11.....	6%
PRECINCT 12.....	5%
PRECINCT 13.....	6%
PRECINCT 14.....	6%
PRECINCT 15.....	6%
PRECINCT 16.....	5%
PRECINCT 17.....	6%