



# City of Burnsville

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**FOR IMMEDIATE RELEASE**

Sept. 1, 2011

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## **CITY OF BURNSVILLE OFFERS SELECT BUILDING PERMITS ONLINE**

It's now easier for Burnsville contractors and do-it-yourselfers to access and apply for a number of building permits required by the City. The City has recently launched [etrakit.burnsville.org](http://etrakit.burnsville.org), a web portal where select building permits can be applied for, paid for and printed without ever stepping foot into City Hall.

Current residential permits available online are:

- **Building permits for Roofing, Siding, Windows/Doors, Fascia and Soffits**
- **Mechanical permits for Furnace and Air Conditioner, minor residential work**
- **Plumbing permits for Water Softener, Water Heaters and Plumbing Fixtures**
- **Sign permits for Temporary Sales, Special Sales Event (residential – such as Antique or Plant Sales), Special Indoor/Outdoor Events (commercial – such as banners, temporary signs or inflatables)**

Additional permits, contractor licenses, and commercial and residential permits that need a plan review – such as a deck, basement finish, remodel or addition – are expected to become available at a later date.

By moving toward online permits, the City hopes to improve customer service and the speed in which permits can be reviewed and issued. In 2009, the City made cuts to the Building Inspections Department resulting in the elimination of walk-in service. Online service is intended to help bridge the gap created by this loss service and increased workloads.

The [etrakit](http://etrakit.burnsville.org) web portal will also improve efficiency in the field, as building inspectors will be able to document inspection results immediately and email results directly to residents and contractors. The software also enables inspections to be scheduled online.

Online applications for land-use reviews such as variances or conditional use permits, as well as licenses including pet and business licenses, are currently in the works and should become available online in the coming year.

*For more information, contact Burnsville's Building Inspections Department at 952-895-4444 or visit [www.burnsville.org/inspections](http://www.burnsville.org/inspections).*

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